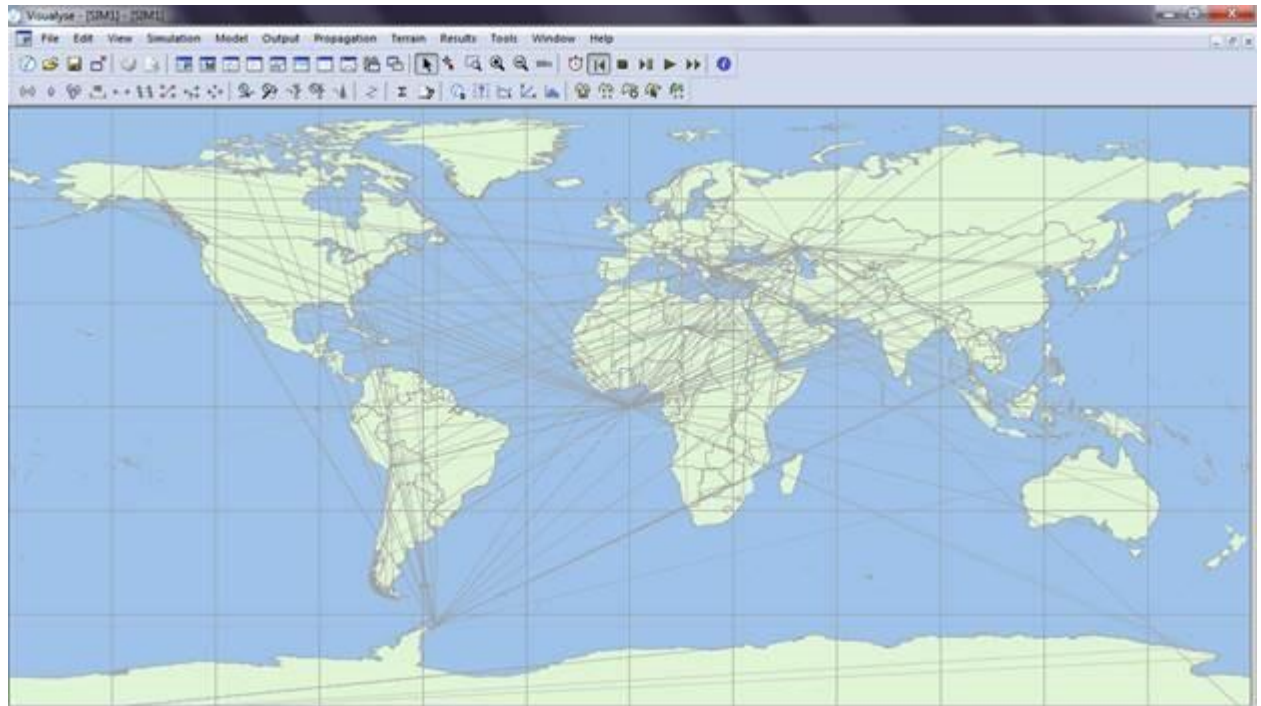


## TECHNICAL NOTE

### Visualyse and Intel HD4000 Graphics Cards

If you have an Intel HD4000 graphics card in your PC and are running Visualyse 7 you may see that the map views draw incorrectly.

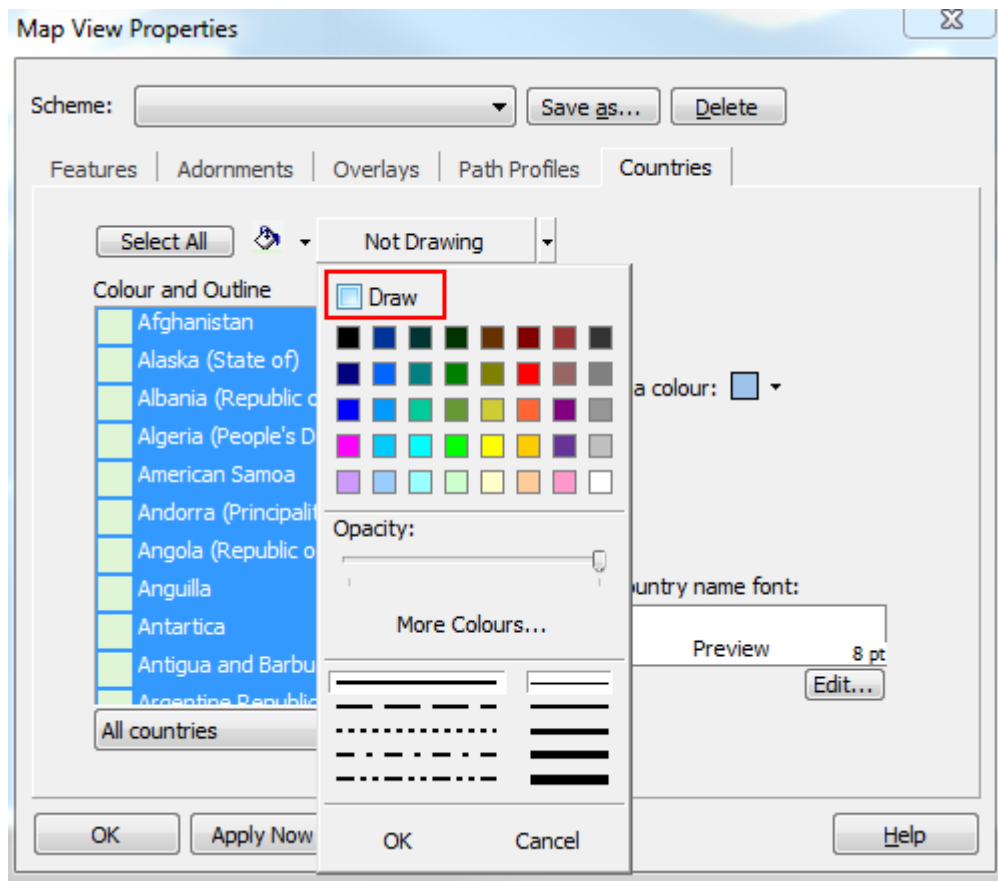


This issue was reported to Intel and they confirmed it was a bug in their graphics card drivers. They have subsequently released an updated version of the drivers that can be downloaded here:

<https://downloadcenter.intel.com/SearchResult.aspx?lang=eng&ProductFamily=Graphics&ProductLine=Laptop+graphics+drivers&ProductProduct=3rd+Generation+Intel%C2%AE+Core%E2%84%A2+Processors+with+Intel%C2%AE+HD+Graphics+4000&ProdId=3712&LineId=1101&FamilyId=39>

Should you not be able to immediately install these updated drivers then you can apply the following workaround:

- i) Open Visualyse and right-click on a map view and select “Properties”
- ii) In the resulting dialog select the “Countries” tab.
- iii) Click the “Select All” button then uncheck the “Draw” option on the line style drop down



- iv) Click on “OK” on the popup then “OK” on the “Map View Properties” dialog.

Should you want to use this setting for all new SIMs then simply R-click on the map view and select “Set default scheme”.

If you have any questions then please do not hesitate to contact us by email at [support@transfinite.com](mailto:support@transfinite.com) or by telephone on +44 (0)20 8240 6648